First Year in Business

2012/13
We are supporting the delivery of a key Government policy

Jeremy Wright MP, Parliamentary Under-Secretary of State, Minister for Prisons and Rehabilitation says:

“I am pleased with progress being made which sees more and more prisoners undertaking work in prisons with many of them working towards a full working week. We remain committed to providing the discipline of regular working hours to make prisons more active places and helping prisoners develop the skills they need to gain employment and turn away from crime. I would like to take this opportunity to reaffirm, as the Prime Minister said in May 2012:

“The government wants prisons to be places of punishment with a purpose instead of prisoners sitting in their cells, we want them to work hard and reform themselves. Prisoners working productively towards their own rehabilitation will contribute to the UK economy and make reparation to society”.

I am pleased that we are able to support so many businesses in delivering growth and effective business models. We know that our offer must make good sense commercially, but also acknowledge the commitment of many businesses to support offenders to become more productive members of society.

Many businesses have told me about the relationships they have with prisons and how this enables the production of high quality goods and services. I hope this continues and that others are willing to explore this unique offer”

Forward look

- Further increase the number of prisoners engaged in purposeful work and, in turn, increase the number of hours worked.

- Win and deliver new commercial contracts, with the particular focus of onshoring business and to support growth in the UK economy in accordance with our Code of Practice

- Work closely with prisons, providing the resources, tools and expertise to develop and expand local commercial business opportunities

- Look to develop the skills of the staff and prisoners across all aspects of ONE3ONE business to improve our service to customers

- Seek to identify new opportunities to support wider objectives which benefit the UK and wider Government objectives in areas such as recycling waste and textiles
ONE3ONE Solutions was launched at an event at No.10 Downing Street in May 2012. Attended by industry leaders, the event showcased work already being delivered across prisons and outlined opportunities for businesses to work with us.

We showed how the prison environment can deliver quality products and services in a cost effective way. This really is “Justice Working for You”. At the same time it clearly seeks to deliver the Government policy to ensure prisoners are engaged in purposeful activity in prisons and supports the rehabilitation of offenders who are being released back into communities.

Progress over the past 12 months has been pleasing, with around 9,700 prisoners working over 13 million hours in public sector prisons. I am excited by the potential that exists for those businesses willing to work with us. Not only does it make financial and business sense, it also makes a positive contribution to society.

We have achieved real progress over the last year in providing businesses with cost effective products and services whilst meeting the government’s agenda of making prisons places of meaningful work.

ONE3ONE Solutions is the smart choice for business. We offer:

- Over 100 facilities across England and Wales
- Space and facilities for manufacture, assembly, storage and distribution
- Modern machinery and equipment with trained operators and supervisors
- A large, flexible workforce that can adapt to changing demands

We operate within a unique environment which offers substantial commercial opportunities. We have a strict Code of Practice that outlines our commitment to undertaking contracts on a fair and equitable basis. We will not disadvantage existing businesses in the UK.

Prisoners are treated with decency and respect. Working prisoners gain experience and an understanding of a work environment. It allows for the development of skills and training that better prepares them for work upon release.

I invite you to take the first step and contact us to discuss your business. Together, we can re-shore your manufacturing, streamline your logistics or help you expand your existing business.

Read more about our offer at www.one3one.justice.gov.uk

Sarah McKnight
Chief Executive Officer
ONE3ONE Solutions
Who we are

OUR PURPOSE

ONE3ONE provides competitive, high quality solutions for British industry and work for prisoners that changes lives and repays victims. It is justice working for you.

OUR VISION

We will build our business and change our prison regimes to significantly increase the numbers of prisoners working and for longer hours. We will offer competitive services and quality products to British industry. The funds we generate will support and repay victims and through work we will support the preparation for more offenders to get back to work in their communities than ever before.

OUR VALUES

We work hard - for the businesses we work with and for the society we repay  
We are always fair - in the way we compete, in our communities and to those we employ  
We want Great Britain to grow - we have the energy to deliver innovative solutions to keep work in Britain  
Our services stand out - we are proud of our work and the quality we provide in a safe and secure way  
People are our business - brilliant customer services at every level are at the heart of how we work  
We change lives - working for ONE3ONE gives us a clear purpose, the motivation to repay victims and the opportunity to change lives
Key achievements 2012/13

We have accelerated our growth over the past 12 months and have secured a number of commercial contracts spread across all our activities including production, manufacturing, and service industries.

**We Recycle Waste Ltd** are a commercial recycling company who are working with ONE3ONE Solutions to deliver high volume de-manufacturing of uPVC products and ink cartridges. The work is commercially viable, good for the environment, beneficial for the UK economy, and provides meaningful work for prisoners.

We Recycle Waste Ltd is now looking at creating a recruitment department specialising in placing ex-offenders on release into jobs within the recycling sector.

**Bryan Hughes, Managing Director, We Recycle Waste Ltd says:**

“We will soon be opening a new recycling workshop in HMP Swansea. This will be for materials that would otherwise end up in landfill or be shipped to China.

The attitude from HMP staff has been fantastic and made things very easy to get moving. Once the workshop is up and running we will look to provide training and qualifications for the offenders, as well as help them find jobs on release.”
Our first year in operation has seen a number of specific accomplishments:

- Launched **ONE3ONE Solutions** at No.10 Downing Street in May

- We have already published figures that show that in 2012/13 we were **delivering over 13.1 million prisoner working hours** in public sector prisons – up from around 11.4 million hours the previous year.

- **Increased the number of prisoners working by 700** in 2012/13 from around 9,000 to around 9,700

- In addition our private sector prisons have also been supporting this agenda and have reported that they delivered over **1.5 million prisoner working hours** which provided work for **over 1,200 prisoners** in 2012/13

It really does make a difference and both prisoners and the businesses we work with have provided us with positive feedback – here are some examples:

**Whirlowdale Trading Company Ltd**, a long time customer, is outsourcing high volume pallet production / repair to **HMP Sudbury**. Our history of working together allowed us to look at increasing volumes which we have recently been able to achieve to support the growth in Whirlowdale’s business.

**One of the prisoners working in HMP Sudbury told us:**

“Before getting involved in the Whirlowdale work at **HMP Sudbury** I worked in numerous areas within different prison establishments, never gaining any satisfactory skills for paid employment upon release. Therefore I made a decision to change my prospects upon release and realised I needed valuable vocational skills for release. This is where the Whirlowdale work helped. My confidence was boosted after being successfully interviewed for the position which gives me an opportunity to use transferable skills from previous jobs.

The work helps me gain some valuable work related skills such as communication skills, perspective taking skills, time management and negotiation skills. It has also given me some confidence to apply for jobs within this trade and has given me a great skills set that prospective employers will value”

*Mr B, HMP Sudbury*

**Dave Davies of Whirlowdale Trading Company Ltd says:**

“Whirlowdale’s continuing commercial engagement with the Prison Service at HM Prison Sudbury continues to be an invaluable cog in Whirlowdale’s manufacturing strategy.”
In HMP Sudbury, Whirlowdale benefit from a dedicated workforce that offer a responsive and flexible approach to the challenges we have within our market place. The prisoners provide a variety of skills and are a valuable resource, helping us to create effective solutions as part of our developing manufacturing strategies.

There are clear benefits from this scheme for the manufacturing industries and with prisoners benefiting from training resource within the prison and day releases in the workplace, as we have within our Barton depot, it is an integral part of our on-going commitment to social responsibility in the community.”

Stephen Ruddy Governor, HM Prison Sudbury has seen progress:

“The local Business and Community Engagement manager has created an ever expanding network of outside employers to work with Public Sector Prisons, creating real job opportunities both in custody and on release. The joined up work with partner agencies such as Milton Keynes College has allowed prisoners to gain relevant qualifications whilst carrying out the work. This approach is essential in the resettlement of those we look after and to effectively reduce reoffending.”

Richard Cope, Managing Director of Faversham Linen Services operating in HMP Elmley tells us that:

“The work that HMP Elmley have done for us has been good and always professionally dealt with. Communication has been good and they have been very accommodating and we would be happy to put more work into the prison.”

We hear from a prisoner about some of the transferable skills that he has gained:

“In 2007 I came into prison with no qualifications whatsoever. Whilst working in the laundry at HMP Wymott I have gained considerable experience in how a commercial laundry functions. Not only have I gained valuable work experience I have also achieved my Guild of Cleaners & Launderers Technician certificate which would equate to a supervisory level in any commercial laundry. I feel this will greatly improve my chances of gaining employment upon release. To supplement my further education I have also been studying for a degree in business management and financial accounting.”

Mr N, HMP Wymott
Who we work with

Companies we worked with during 2012-2013.

Customers

Allen Group Ltd
Amaryllis Ltd
Anco Storage Equipment
Another World Trading Ltd
APM Metals
Arivatex Ltd
Arun District Council
ASD Lighting
Badges Ltd trading as Enterprise Products
Bath Royal United Hospital
Bay Media
BNL Ltd
Bob Martin (UK) Ltd
Boden and Davies
Boss Design Ltd
Bows And Packaging (Doncaster) Ltd
Bulk Hardware LTD
Burford Laundry Service
Calpak UK Ltd
Cambridge Scientific Solutions Ltd
Cammed Boss Ltd
CCT Logistics Ltd
CH Products (Midlands) Ltd
Chatham & District Model Railway Club
Chequer Foods
City Linen Services UK Ltd
Clearvision Project
Clover Gifts Co Ltd
Colbot Systems Ltd
Contactum Ltd
Coppermill Ltd
Creating New Futures Ltd
Crest Medical
Crimstoppers Trust
Cubis Industries
Cuddles Collection Ltd
Deadman Confidential Limited
Deeneco Ltd
Dexta Lighting
DG Plastics Ltd
DHM Plastics Ltd
DST Group Ltd
EaKo Ltd
English Chain Company
Environist
Environmental Business Products Ltd
Environment First Ltd
Enviro-tek Recycling Ltd
F & R Jackson Ltd
Fabwelnd Steel Products Ltd
Fastpak
FCO Services - Accounts Payable
Featherpost
Fixfast
Fliplast
Florida Group (The)
Fogarty Filled Products Ltd
Folkmyay Ltd
Forest Green Rovers AFC
Fundersanning Services UK Ltd
G4S Care and Justice Services
Glazetlat
Glebe Transmissions Ltd
Greater Manchester Police
Hall and Pickles Ltd
Hamilton lite Stat
Harrier LLC
Haywards Heath Town Council
HD White and Partners Ltd
Heartcare Cardiac Support
Hexstone Ltd
Hiatt Hardware UK Ltd
Hilicare LTD
Interweave Textiles Ltd
J & T Beavan LTD
J Banks & Co Ltd
J Cohen & Sons
J Hirst & Sons
J Sanders & Son
J&B Sewing Machine Company Ltd
Jack Oldham Textiles Ltd
KES (UK) Ltd
Koestler Trust (The)
Kudos Giftwrap Ltd
Labour Plus
Lady Haig Poppyl Factory
Lancashire Teaching Hospitals NHS Foundation Trust
Landmarc Support Services
Laundry Direct
LCR Hallcrest
Lincoln Laundry
LM&B Supplies Ltd
London College of Fashion
Long Time Ventures
M & M Supplies
Magic Carpets Wholesale Ltd
Maidstone Choral Union
Masefield Beta Ltd
Maypole Ltd
Maytek Ltd
Mettex Fasteners Ltd
MGS Technical Services Ltd
MHM Engineering Co Ltd
Millbrook Industries Ltd
Mitie Care And Custody
MNH Sustainable Cabin Services Ltd
Morgan Hope Industries
Mounts Hill Woodcraft & Design Ltd
Mueller Primallow Ltd
Nalestar Ltd
Nidata Ltd
Network 2 Supplies
New Life Industries Ltd
Nexus Hygiene
Oakdale International Ltd
Office of the Public Guardian
Olton PPS Packaging Ltd
Opella Ltd
P & B Metal Components Ltd
Paccar Parts Ltd
Parkview Landscape Maintenance
Paul Rea
Pegler Ltd
Pet Product Distribution Ltd
Phoenix Futures
Pioneer Europe
Plasgran Ltd
Plaslec Ltd
PMS International Group
Police And Crime Commissioner For Greater Manchester
Polymer Recycling Ltd
Premier Farnell UK Ltd
Print UK Ltd
PVC Cables Ltd
Pyramid Posters
R & G Medely
RAPT
Red Kite Recycling Ltd
Relex & Allen UK Ltd
Rentalspec Products Ltd
Rethinking Recycling Limited
Richard Fletcher (Metals) Ltd
RNIB Peterborough
Robert Scott and Sons
Rotadex Systems Ltd
Roughstuff T/A The Marchhare
Royal British Legion Poppy Factory
S & H Household Products
Sackers (Clayton) Ltd
Samplas Recycling
Sarpak Ltd
Sarco (Plastic Injection Moulders) Ltd
Shaftsbury Members Club
Shapak Aylesham Ltd
Shoestring Laces Ltd
Showerdrape (STD) Ltd
Simnal LTD Aluminium Stockholders
Sodexo Justice Service
Sodexo Ltd
Softbox Systems Ltd
Speedy Asset Services
Speedy Hire
Speedy Hire(southern ltd)
Spline Cast
SPS (EU) Ltd
St John Ambulance
Stereoplast Ltd
Stone With Woodford Primary School
Straight PLC
Stretton Woods Management Committee
Stroud District Council
Stuart Garden Architecture
Student Services Centre
Super Surprises
Tamar Laundry
Tamar Specialist Brushes
Tamitile Batts and Trems Ltd
Tamitile Lighting
Tamitile Louvres
Tess-Amm (Europe) Ltd
The Methodist
The Vapourmantic Company Ltd
Thomas Dudley Ltd
Timpsons
Tipcity Ltd
Toolfast Ltd
Tower Hamlets Healthcare
Togvend
Tradeeam Ltd
Travis Perkins
Treble S Treble 1
Tropical Marine Centre
TRW Automotive Ltd
UK Border Agency
Limited Eco Services
Limited Services South Ltd
VFM Products Ltd
W H Kemp (Electrics) Ltd
Warrington Rugby Union
Warrington Wolves
Whirlowdale Trading Company Ltd
Wigan and Leigh Hospice
Wilbe Products Ltd
William Beckett
William Hughes Ltd
Williams Lea Ltd
Wirefield Lighting
World Cruising Club
YMCA (Birkenhead)
York Timber Products
Or you can find your closest prison and call them directly – this information can be found at http://www.justice.gov.uk/contacts/prison-finder